

Dear visitors of Passau

Below you will find some tourist information and advice for wheelchair users to help simplifying your sightseeing tour through Passau. Please keep in mind that our city on three rivers is an old town and therefore consisting of historical building structures. Cobblestone streets and old buildings are not necessarily built for wheelchair users. Also the topography is unfortunately not always suitable for wheelchair users, but rich in variety.



Nevertheless we wish you a pleasant stay.

Arrival and public and public transport

Central station Passau

Every platform is fully accessible by elevator. Main entrance is at ground level without stairs and with automatic sliding doors.

Public wheelchair-accessible toilet at platform 1 (with eurokey for free)

Public transport

Most public busses in Passau are low-floor busses with special ramps and kneeling function.

Shuttle bus to fortress and museum Oberhaus is not barrier-free (steps at entry).

Sights and recreational facilities

Dreiflüsseck / Confluence point

Conjunction point of Daube, Inn and Ilz is barrier-free accessible for wheelchair users.

Castle and Museum “Veste Oberhaus”

Phone +49 (0)851 / 396800

Barrier-free access to the inner and outer bailey, “Bärengaben” and “Neuwall” by elevator, but covered with gravel, grass and bumpy cobbles. The observation tower, exhibition rooms and St. Georg chapel are not barrier-free. Easy to access is the vantage point opposite parking above the castle complex.

St. Steven’s Cathedral (with the world’s largest cathedral organ)

Phone +49 (0)851 / 3930

To enter the cathedral at the main entrance, the wheelchair has to come over a low flat step or through the side entrance in the cathedral court where a platform / ramp leads into the church.

Museum at the Cathedral

Phone +49 (0)851 / 3933331

Unfortunately not wheelchair accessible. Entrance is at grade so you get at least an impression of the beautiful rococo stairway and magnificent residence.

Passau Glass Museum

Phone +49 (0)851 / 35071

Limited wheelchair access. The exhibition “Gläser der Kaiser und Könige und Weltausstellungen“ at the 4th floor is reachable by elevator. The rest of the museum only via stairs.

Roman Museum “Kastell Boiotro”

Phone +49 (0)851 / 34769

Museum building is not wheelchair accessible. Wheelchair users can visit the open-air ground of the museum.

Town Halls

Phone +49 (0)851 / 396610

Limited wheelchair access. A narrow elevator leads to the 1st floor. A ramp and stairlift help over 5 further steps till the entrance. **The Town Hall Halls are closed until further notice.**

Museum of Modern Art

Phone +49 (0)851 / 3838790

The entrance to the museum has three steps, but also a platform for wheelchairs. For the 1st and 2nd floor elevators are available. On the 1st floor all rooms except for three are reachable through ramps. On the 2nd floor all rooms can be visited by wheelchair.

Convent Niedernburg & Fresco Museum Niedernburg

Phone +49 (0)851 / 9885930

Convent and convent church not wheelchair accessible due to stairs. Fresco Museum thoroughly barrier-free.

Pilgrimage Church “Mariahilf”

Phone +49 (0)851 / 2356

Parking possibilities inside the courtyard for cars with disability certificate. From the official parking uphill the church a concrete footpath leads to the pilgrimage church and viewpoint.

Theatre of Passau’s Prince-Bishop

Phone +49 (0)851 / 9291910 (administration), Phone +49 (0)851 / 9291913 (box office)

Thoroughly wheelchair accessible.

Year-round water park “Passauer Erlebnisbad - peb”

Phone +49 (0)851 / 560260

Barrier-free access to water park and swimming pool.

Cinemas

Cineplex

Phone +49 (0)851 / 9883550

Accessible by elevator at entrance “Neue Mitte“ or via parking garage “Zentralgarage” (Entrance level -2). All entrances at ground level. Staff is happy to give a hand.

Metropolis

Phone +49 (0)851 / 752815

Accessible over back entrance. Inside are stairs to auditoriums. Staff is happy to give a hand. Notification by phone desired.

ProLi

Tel. +49 (0)851 / 2655

Thoroughly wheelchair accessible. Notification desired.

Danube river boat tours “Wurm & Noé”

Phone: +49 (0)851 / 929292

All boats of the Danube river boat cruises Wurm & Noé (except for the boat “Ilz”) are accessible for wheelchair users to the lower deck by ramp. All boats have disabled-friendly toilet facilities.

Sightseeing tour by convertible bus

Phone: +49 (0)851 / 34262

The company “Eckerl” provides sightseeing tours by bus from April to October with a not wheelchair accessible minibus (28 seats available). Guests who are able to leave the wheelchair can store it during the tour at the provider’s office.

Selection of restaurants suitable for wheelchair users

Wirtshaus Altes Bräuhaus Bräugasse 5 Phone +49 (0)851 / 4905252	Entrance at ground level
Das Oberhaus Oberhaus 1 Phone +49 (0)851 / 37930657	Entrance (stairs) over ramp, different levels inside the restaurant reachable by lift, toilets at ground level
Hacklberger Bräustüberl Bräuhausplatz 7 Phone +49 (0)851 / 58382	Entrance at ground level, wheelchair-accessible bathroom
Restaurant Königlich Bayrisch Höllgasse 22 Phone +49 (0)851 / 9664795	Back entrance at ground level, toilets at ground level but narrow
Gasthof zum Auer Heininger Str. 26 Phone +49 (0)851 / 988990	Entrance at ground level, toilets at ground level but narrow
Gasthof zum Streiblwirt Rittsteigerstr. 87 Phone +49 (0)851 / 81382	Entrance at ground level
Café-Lounge Diwan im Stadtturm Nibelungenplatz 1 Phone +49 (0)851 / 4903280	At 9 th floor reachable by lift, entrance at grade, toilets at grade but narrow – wheelchair-accessible toilets inside cinema “Cineplex” next door
„Das Kapuziner“ im Innsento Health Campus Passau Kapuzinerstraße 32 Phone +49 (0)851 / 7566660	Entrance and toilets at ground level

Further information

Tourist-Information Stadt Passau

Rathausplatz 2 and Bahnhofstr. 28

Phone +49 (0)851 / 396-610 • Fax +49 (0)851 / 396-623

tourism.passau.de • tourist-info@passau.de

Entrance at ground level.

There is also our accommodation list available. All accommodations suitable for wheelchair users are listed and marked.

Organisations & charities (selection)

Caritas	+49 (0)851 / 3920
Diakonisches Werk	+49 (0)851 / 56060
AWO Arbeiterwohlfahrt	+49 (0)851 / 988370
Bavarian Red Cross	+49 (0)851 / 959890
Malteser	+49 (0)851 / 956660
Social federation VdK	+49 (0)851 / 955280
Social welfare office Stadt Passau	+49 (0)851 / 396444

Emergency numbers

Emergency unit hospital Passau	+49 (0)851 / 53000
Emergency ambulance	+49 (0)851 / 19222
Emergency police	110
Police station Passau	+49 (0)851 / 95110

Taxi companies

Central taxi call	+49 (0)851 / 57373
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Deutsche Bahn AG (railway information)

Mobility service (barrier-free travels)	+49 (0)180 / 6512512
Service phone	+49 (0)180 / 6996633
DB travel centre Passau	+49 (0)30 / 2970
“Mobilitätszentrale” for intercity busses	+49 (0)851 / 756370

Medical supply stores

Medical supply store Fürst	+49 (0)851 / 931430
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Medical supply store Mais	+49 (0)851 / 988280
Medical supply store Zimmermann	+49 (0)851 / 85193330
Medical supply store Zimeda Stengelin	+49 (0)851 / 959730
Medical supply store Kraus	+49 (0)851 / 9885300

Public transport

Time table information busses of Passau	+49 (0)851 / 560412
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Toilets	Opening Hours	Access	Description / Location All information under reserve
Stadtgalerie Passau	Mon-Sat 9.30 am – 8 pm, Sun closed	with Euro-Key charge € 0.50	take lift to basement floor for public toilets
Neues Rathaus	Mon-Sun 7.00 am – 8.00 pm	with Euro-key, free of charge	across the boat docks Wurm & Noé A7 / A8, Fritz-Schäffer-Promenade
Rathaus Altes Zollamt	Mon-Thu 6.30 am – 5.30 pm Fri 6.30 am - 2.30 pm	without Euro-key, free of charge	public toilet as barrier-free toilet
Busparkplatz „Untere Donaulände“	Mon-Sun 7.00 am – 10.00 pm	with Euro-key, free of charge	public toilet with wheelchair-accessible toilet
Pavillon Innpromenade	Mon-Sun open all day	without Euro-key, free of charge	public toilet as barrier-free toilet at the playground
Sportplatz bei der Veste Oberhaus	Mon-Sun open all day	with Euro-key, free of charge	wheelchair-accessible toilet in the changing rooms on the sports field
Dreiflüsseeck / Ortspitze	Mon-Sun open all day	without Euro-key, free of charge	public toilet as barrier-free toilet
Parkhaus Innstadt	Mon-Sun open all day	without Euro-key, free of charge	wheelchair-accessible toilet in front of the entrance
Tiefgarage Römerplatz Stadtwerke Passau	Mon-Sun open all day	without Euro-Key charge € 0.50	ground-level entrance, not barrier-free but spacious with a handle
Parkhaus Bahnhofstraße Stadtwerke Passau	Mon-Sun open all day	without Euro-Key charge € 0.50	ground-level entrance, not barrier-free but spacious with a handle
Parkhaus Zentralgarage	Mon-Sun 8.00 am – 7.00 pm	without Euro-key, free of charge	barrier-free toilet, ground-level entrance
Zentraler Omnibusbahnhof	Mon-Sun 5.30 am – 5.00 pm	with Euro-key, free of charge	barrier-free toilet, ground-level entrance
Klostergarten	Mon-Sun 5.30 am – 8.00 pm	with Euro-key, free of charge	barrier-free toilet, ground-level entrance

Toilets	Opening Hours	Access	Description / Location All information under reserve
Pavillon Schanzlparkplatz	Mon-Sun open all day	without Euro-key, free of charge	public toilet as barrier-free toilet
Domplatz (Zengergasse)	Mon-Sun 7.00 am – 10.00 pm	with Euro-key, free of charge	public toilet with wheelchair-accessible toilet
Arbeitsamt (Innstraße 30)	Mon-Fri 8.00 am – 12.00 pm	without Euro-key, free of charge	only with appointment in the agency
Landgericht (Zengergasse 1)	Mon closed Tue-Thu 8.00 am – 12.00 pm Fri 8.00 am – 11.00 am	without Euro-key, free of charge	only with appointment at district court
Amts- und Registergericht	Mon-Fri 08.00 am – 12.00 pm	without Euro-key, free of charge	only with appointment at court
Europabücherei (Schießgrabengasse 2)	Mon closed Tue-Fri 10.00 am – 6.00 pm Sat 10.00 am – 1.00 pm	own key available at the reception of the library, free of charge	barrier-free toilet in the premises of the European Library
Haus der Generationen (Heiliggeistgasse 3)	Mon-Thu 9.00 am – 12.00 pm 1.00 pm – 4.00 pm Fri 9.00 am – 12.00 pm	without Euro-key, free of charge	barrier-free toilet in the premises "House of Generations"